



Volleyball England Membership Survey 2010/2011

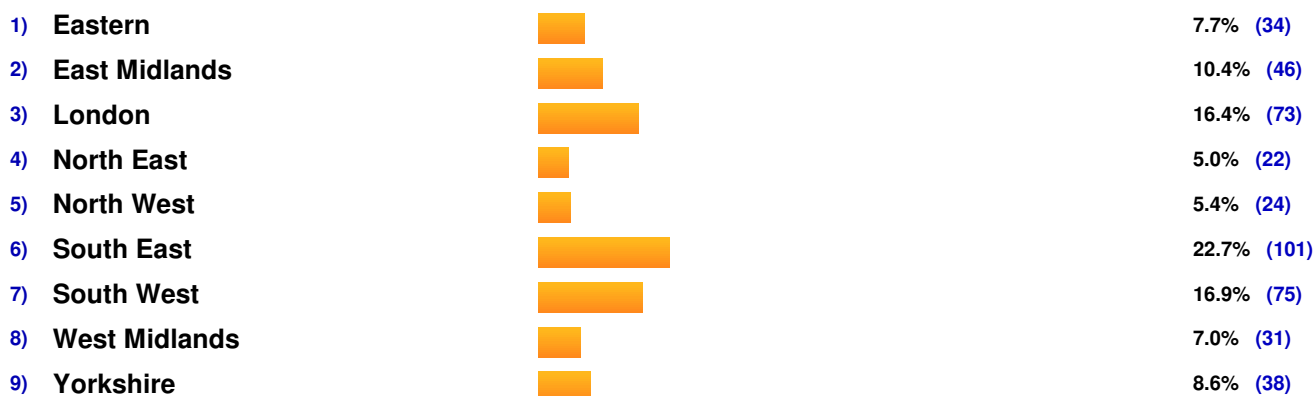
Survey finished 8/15/2011

Total Respondents: 447

About you

Please tell us a little more about yourself and your involvement with Volleyball.

1. Which region do you live in?



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444

444 people answered this question (99.3%)

2. How long have you been involved in volleyball?



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446

446 people answered this question (99.8%)

3. Are you a member of Volleyball England?

All registered coaches, referees and members of Volleyball England affiliated clubs are entitled to Volleyball England member benefits.



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446

446 people answered this question (99.8%)

4. What is your current Volleyball capacity?

Please tick all options that apply.



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446

446 people answered this question (99.8%)

General Member Benefits

All registered coaches, referees and members of affiliated clubs are classed as members of Volleyball

England. For affiliated clubs, Club Secretaries are required to send back the contact details of each member to allow each individual to access Member benefits. All members are entitled to a range of services and benefits from Volleyball England. Please answer the questions below to help us continue to improve these.

5. Please rate the importance of the current Volleyball England member benefits you are entitled to.

1 = Not important

6 = Very important

	1	2	3	4	5	6	
1) Public Liability Insurance	38 (8.7%)	22 (5.0%)	32 (7.3%)	49 (11.2%)	58 (13.3%)	238 (54.5%)	437 responses
2) Volleyball England E News	29 (6.6%)	54 (12.3%)	84 (19.2%)	129 (29.5%)	83 (18.9%)	59 (13.5%)	438 responses
3) Right to enter Volleyball England competitions	39 (9.0%)	31 (7.2%)	56 (12.9%)	70 (16.2%)	85 (19.6%)	152 (35.1%)	433 responses
4) Discount on selected Volleyball England tournaments	58 (13.3%)	43 (9.8%)	73 (16.7%)	85 (19.5%)	90 (20.6%)	88 (20.1%)	437 responses
5) Discount on the Volleyball England online shop	47 (10.8%)	54 (12.4%)	79 (18.2%)	78 (18.0%)	86 (19.8%)	90 (20.7%)	434 responses
6) Access to the Members' area of the Volleyball England website	34 (7.8%)	37 (8.5%)	86 (19.7%)	84 (19.2%)	93 (21.3%)	103 (23.6%)	437 responses
7) 3 Touch Magazine	24 (5.5%)	39 (8.9%)	76 (17.4%)	102 (23.3%)	112 (25.6%)	85 (19.4%)	438 responses
8) A2 Volleyball England Wall Planner	119 (27.5%)	83 (19.2%)	87 (20.1%)	66 (15.2%)	45 (10.4%)	33 (7.6%)	433 responses
9) Discounts from Volleyball England partners	62 (14.3%)	63 (14.5%)	84 (19.4%)	84 (19.4%)	74 (17.1%)	66 (15.2%)	433 responses
10) Right to nominate for the Volleyball England Annual Awards	82 (18.7%)	70 (16.0%)	87 (19.9%)	88 (20.1%)	60 (13.7%)	51 (11.6%)	438 responses
11) Free Volleyball England CRB Checks	44 (10.0%)	19 (4.3%)	46 (10.5%)	53 (12.0%)	70 (15.9%)	208 (47.3%)	440 responses

440 people answered at least one part of this question (98.4%)

6. What other potential benefits would you like to receive as a member of Volleyball England?

Please tick all that apply.

1) Discount on Volleyball clothing	<input type="checkbox"/>	80.8% (320)
2) A Volleyball England loyalty card scheme (Points gained from shopping on the high street can be redeemed for Volleyball England products)	<input type="checkbox"/>	38.1% (151)
3) Discount on Volleyball related books and/or DVDs	<input type="checkbox"/>	49.0% (194)
4) Discount on food & drink products	<input type="checkbox"/>	30.8% (122)
5) Other (please state)	<input type="checkbox"/>	10.9% (43)

396 people answered this question (88.6%)

7. Other

- special hotel rates
- Grassroots training for all kids. Forcing our way into curriculum time and after school clubs.
- Discount on Referee clothing
- partnerships with other developing countries
- CPD courses for coaches
- Discount on hotels
- Discount with physiotherapist and first aid products
- Any activities within primary school environment
- the above benefits(point 7) are not all highlighted and are not important to me since i was not aware they were all readily available
- Free tickets to volleyball events
- priority tickets for international volleyball events
- discount on hotels, travel
- most of our kit is printed up from local companies
- discounted coaching, officiating courses
- Discounted car/minibus hire,
- A vote at the AGM
- Volleyball Clothing
- Support with funding/sponsorship applications. Support to ease burden on Club volunteers time and therefore encourage more people into sport. Support with press and PR.
- Olympic tickets
- Discount on Shoes, Balls, Nets, Lines
- good care (accessibility of food and drinks) whilst at the tournament, also for players with special dietary needs, healthy style
- A merit system for adults who are involved in the community on a voluntary basis, and who have the relevant qualification/experience to be rewarded for what they do for the sport - there is a similar system in place for younger volunteers.
- Discount on tickets for major volleyball events
- Better communication with member clubs needs to be clearer - it is a bit general at the moment, notification for all events in all areas - especially tournaments (a detailed online calendar of events would be good)
- None
- Providing reduced fees for affiliation. Dont give food and drink away. We want to play not eat
- Advertisement materials/leaflets, T-shirts, hats.../.
- references to useful resources e.g. training courses, new books, seminars etc
- None
- More opportunity for higher levels of coaching
- Discounts on EVA proposed training camps (week - weekends)
- Coaches clothing
- More grass roots & schools promotion of the sport
- Discount on entry into Volleyball matches such as GB or Cup Finals
- Player to player communication - access to player database (obviously only to those who have agreed), so we can provide special offers and discounts
- Priority access and seating at events. Receptions for members
- discount on travel and holiday
- Discounts for hire of sports hall for juniors events

- volleyball England should introduce proper plastic ID CARDS for its member ,take alook at the tennis association there cards are fantastic we should have something like that
- not interested in any of those above
- Discount on articles needed to referee
- Discount on volleyball related equipment and balls
- discounts on equipmnt which for a newish small club is impossible to fund
- Volleyball England forum, open discussions between members and clubs
- Travel discounts through some kind of Volleyball England Travel Partner Scheme
- Discount on sports hall fees
- Free coaching in my school
- Discount for Olympic game ticketc
- posters and leaflets to advertise the club and tickets for games free of charge
- None
- Discounts on volleyball competition
- Discounts on hotels or petrol companies to aid travel to away games.
- Bursaries for continued development of volleyball coaching or skills
- Coaching courses where we can book to go for a weekend and be coached
- discount for tickets for volleyball matches
- Encouragment to volunteer at VEBT events as an NTO i.e travelling / accomodation expenses
- I fee for an Associate Member. Lower fee for NTOs and Local/Regional Referees who do not want to progress, and are officiating to help out their local clubs and leagues. I believe it is important that referees are registered. (ran out of space!)
- discount and early booking facility for international matches
- Timely information on Volleyball England initiatives
- Affiliate membership of American Volleyball Coaches Association (AVCA)
- coach mentoring scheme, FREE coaching refresher courses
- Coaching material, access to funds for starting new projects
- The reason I am a member of Volleyball England is for the Volleyball, it would be good if that could be focussed on as the key benefit of membership not things like wall planners and discounts on products, I want more volleyball and better volleyball
- Discount on playing volleyball...the obvious one!
- free goodies and give aways for juniors
- Travel costs ot coaching courses

66 people answered this question (14.8%)

8. Please rate your experience of the following Volleyball England services and programmes in terms of importance.

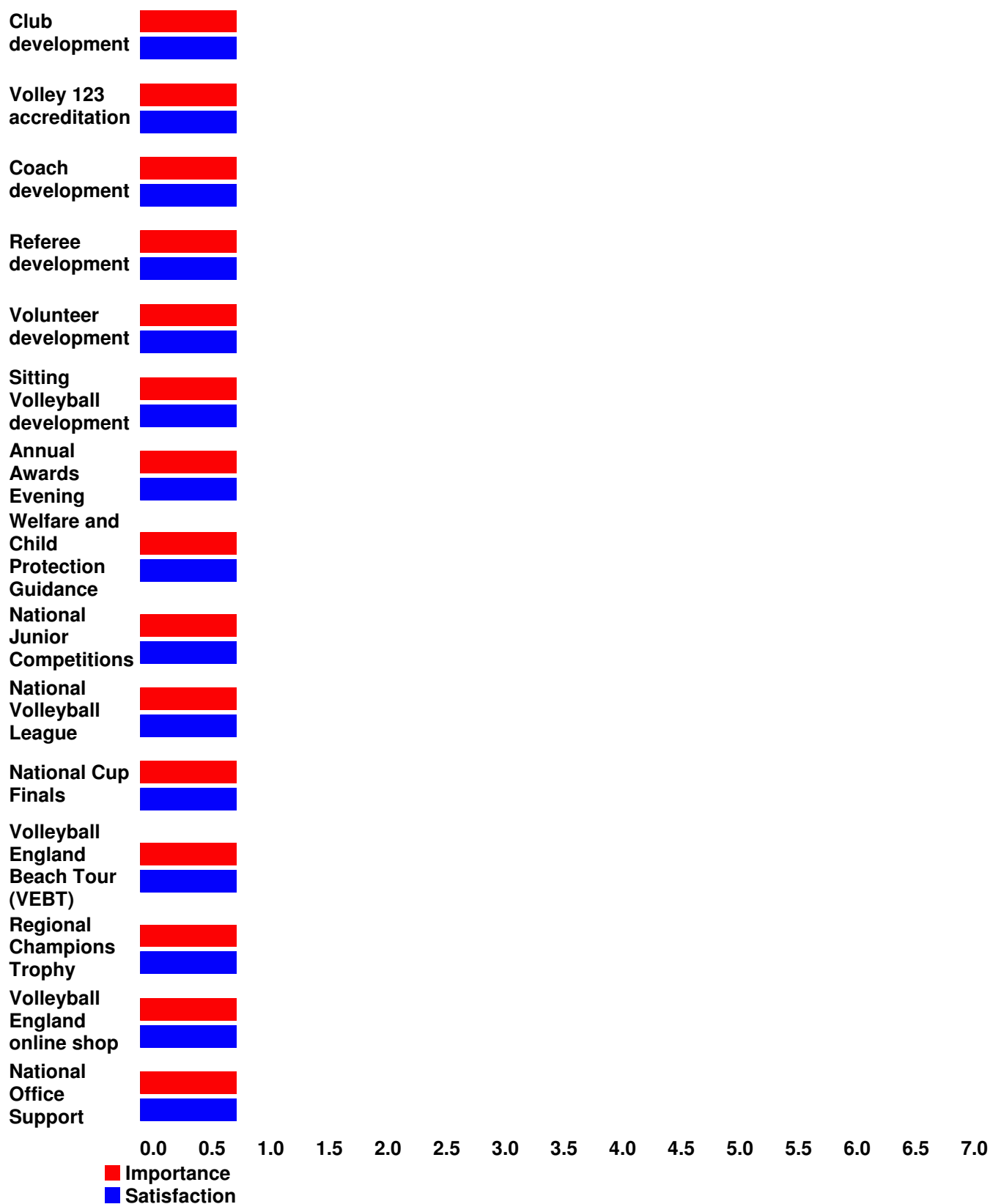
1 = Not important / Very dissatisfied

6 = Very important / Very satisfied

Satisfaction Index: 73.38%

COMPARISON OF AVERAGE IMPORTANCE SCORES TO AVERAGE SATISFACTION SCORES TO IDENTIFY PRIORITIES FOR IMPROVEMENT

0.0 0.5 1.0 1.5 2.0 2.5 3.0 3.5 4.0 4.5 5.0 5.5 6.0 6.5 7.0



Summary Statistics

Issue		Avg.	S.Dev.	Count	Max	Min
Club development	Importance	5.58	1.14	366	7	1
	Satisfaction	4.78	1.72	366	7	1
	Gap	-0.80				
Volley 123 accreditation	Importance	5.24	1.59	357	7	1
	Satisfaction	5.25	1.72	357	7	1
	Gap	0.00				
Coach development	Importance	5.44	1.25	367	7	1
	Satisfaction	4.55	1.84	367	7	1
	Gap	-0.88				
Referee development	Importance	5.37	1.24	365	7	1
	Satisfaction	4.62	1.75	365	7	1
	Gap	-0.75				
Volunteer development	Importance	5.20	1.42	360	7	1
	Satisfaction	4.76	1.82	360	7	1
	Gap	-0.44				
Sitting Volleyball development	Importance	5.38	1.78	357	7	1
	Satisfaction	5.71	1.69	357	7	1
	Gap	0.33				
Annual Awards Evening	Importance	4.61	1.99	364	7	1
	Satisfaction	5.45	1.89	364	7	1
	Gap	0.84				
Welfare and Child Protection Guidance	Importance	5.28	1.49	369	7	1
	Satisfaction	5.23	1.63	369	7	1
	Gap	-0.04				
National Junior Competitions	Importance	5.55	1.32	360	7	1
	Satisfaction	5.24	1.64	360	7	1
	Gap	-0.31				
National Volleyball League	Importance	5.60	1.08	370	7	1
	Satisfaction	5.01	1.51	370	7	1
	Gap	-0.59				
National Cup Finals	Importance	5.44	1.19	366	7	1
	Satisfaction	5.30	1.44	366	7	1
	Gap	-0.14				
Volleyball England Beach Tour (VEBT)	Importance	5.35	1.55	362	7	1
	Satisfaction	5.66	1.63	362	7	1
	Gap	0.31				
Regional Champions Trophy	Importance	5.23	1.53	356	7	1
	Satisfaction	5.48	1.63	356	7	1

	Gap	0.25				
Volleyball England online shop	Importance	4.57	1.68	359	7	1
	Satisfaction	5.06	1.83	359	7	1
	Gap	0.49				
National Office Support	Importance	5.20	1.42	367	7	1
	Satisfaction	4.94	1.69	367	7	1
	Gap	-0.26				

10. Please rate the importance of the type of stories featured in 3 Touch.

1 = Not important

6 = Very Important

	1	2	3	4	5	6	
1) Up and coming events	8 (1.9%)	6 (1.4%)	35 (8.3%)	76 (18.0%)	134 (31.7%)	164 (38.8%)	423 responses
2) Coaching articles	12 (2.8%)	13 (3.1%)	45 (10.6%)	102 (24.1%)	135 (31.8%)	117 (27.6%)	424 responses
3) Refereeing articles	17 (4.0%)	26 (6.1%)	72 (17.0%)	112 (26.4%)	104 (24.5%)	93 (21.9%)	424 responses
4) NVL reports and updates	12 (2.8%)	21 (5.0%)	62 (14.6%)	110 (25.9%)	114 (26.9%)	105 (24.8%)	424 responses
5) Development updates	9 (2.1%)	24 (5.7%)	62 (14.6%)	111 (26.2%)	118 (27.8%)	100 (23.6%)	424 responses
6) Club updates	16 (3.8%)	26 (6.1%)	82 (19.4%)	119 (28.1%)	117 (27.7%)	63 (14.9%)	423 responses
7) CEO News	32 (7.6%)	66 (15.7%)	113 (26.9%)	106 (25.2%)	69 (16.4%)	34 (8.1%)	420 responses
8) Volleynews for brief updates	22 (5.2%)	18 (4.3%)	70 (16.7%)	134 (31.9%)	115 (27.4%)	61 (14.5%)	420 responses
9) Adverts	62 (14.6%)	86 (20.2%)	124 (29.2%)	98 (23.1%)	31 (7.3%)	24 (5.6%)	425 responses
10) Updates from regions on competitions and leagues	16 (3.8%)	30 (7.1%)	69 (16.3%)	128 (30.3%)	120 (28.4%)	60 (14.2%)	423 responses
11) Rising star profiles	16 (3.8%)	40 (9.4%)	76 (17.8%)	119 (27.9%)	106 (24.9%)	69 (16.2%)	426 responses
12) Junior stories	15 (3.5%)	41 (9.6%)	86 (20.2%)	100 (23.5%)	114 (26.8%)	69 (16.2%)	425 responses
13) Members' personal stories	29 (6.9%)	45 (10.7%)	99 (23.5%)	113 (26.8%)	94 (22.3%)	41 (9.7%)	421 responses
14) Reports from Volleyball England competitions	9 (2.1%)	17 (4.0%)	51 (12.1%)	115 (27.3%)	134 (31.8%)	96 (22.7%)	422 responses
15) GB updates	12 (2.8%)	10 (2.4%)	55 (13.0%)	95 (22.4%)	136 (32.1%)	116 (27.4%)	424 responses
16) International stories	14 (3.3%)	31 (7.3%)	77 (18.1%)	107 (25.1%)	117 (27.5%)	80 (18.8%)	426 responses
17) Quizzes and competitions	70 (16.4%)	74 (17.4%)	108 (25.4%)	95 (22.3%)	48 (11.3%)	31 (7.3%)	426 responses

426 people answered at least one part of this question (95.3%)

11. What information is the most important to include in our monthly E News to all members?



0

438

438 people answered this question (98.0%)

12. Volleyball England E News is currently produced monthly, how often should it be produced?



0

440

440 people answered this question (98.4%)

13. How important is social media (Facebook, Twitter, etc) in the communication of information to you as a member?

1 = Not important

6 = Very important



0

442

442 people answered this question (98.9%)

14. How often do you visit the Volleyball England website?

1) Every day		6.3% (28)
2) Every week		33.7% (149)
3) Every month		31.4% (139)
4) Other		28.5% (126)

0

442

442 people answered this question (98.9%)

15. Please rate the importance of the different sections featured on the Volleyball England website.

1 = Not important

6 = Very important

	1	2	3	4	5	6	
1) News	8 (1.9%)	12 (2.9%)	47 (11.2%)	96 (22.9%)	125 (29.8%)	131 (31.3%)	419 responses
2) Professional Staff contact details	17 (4.0%)	33 (7.8%)	74 (17.5%)	96 (22.7%)	100 (23.7%)	102 (24.2%)	422 responses
3) Commission contact details	34 (8.1%)	45 (10.7%)	88 (20.9%)	116 (27.5%)	71 (16.8%)	68 (16.1%)	422 responses
4) Membership Information	11 (2.6%)	27 (6.3%)	70 (16.4%)	105 (24.6%)	110 (25.8%)	103 (24.2%)	426 responses
5) Calendar	11 (2.6%)	19 (4.5%)	47 (11.1%)	80 (18.9%)	118 (27.8%)	149 (35.1%)	424 responses
6) National League Information	11 (2.6%)	19 (4.5%)	51 (12.0%)	69 (16.2%)	125 (29.4%)	150 (35.3%)	425 responses
7) National Squads	25 (5.9%)	35 (8.3%)	69 (16.3%)	96 (22.6%)	110 (25.9%)	89 (21.0%)	424 responses
8) Beach Information	39 (9.2%)	34 (8.0%)	90 (21.2%)	95 (22.4%)	92 (21.6%)	75 (17.6%)	425 responses
9) Sitting Volleyball	60 (14.2%)	61 (14.4%)	82 (19.3%)	82 (19.3%)	76 (17.9%)	63 (14.9%)	424 responses
10) Clubs' Information	9 (2.1%)	20 (4.7%)	82 (19.4%)	99 (23.4%)	124 (29.3%)	89 (21.0%)	423 responses
11) Coaching	17 (4.0%)	21 (5.0%)	75 (17.7%)	87 (20.5%)	117 (27.6%)	107 (25.2%)	424 responses
12) Refereeing	14 (3.3%)	30 (7.1%)	68 (16.0%)	95 (22.4%)	104 (24.5%)	113 (26.7%)	424 responses
13) Schools and Youth	28 (6.6%)	46 (10.8%)	75 (17.7%)	95 (22.4%)	102 (24.1%)	78 (18.4%)	424 responses
14) Volunteers	35 (8.2%)	42 (9.9%)	99 (23.3%)	114 (26.8%)	79 (18.6%)	56 (13.2%)	425 responses
15) Wanted	34 (8.0%)	41 (9.6%)	114 (26.8%)	99 (23.3%)	84 (19.8%)	53 (12.5%)	425 responses
16) National Volleyball Centre	32 (7.6%)	43 (10.2%)	108 (25.6%)	101 (23.9%)	78 (18.5%)	60 (14.2%)	422 responses
17) Other (please state)	45 (37.5%)	7 (5.8%)	21 (17.5%)	13 (10.8%)	12 (10.0%)	22 (18.3%)	120 responses

426 people answered at least one part of this question (95.3%)

16. Other

- N/A
- Ability to search for key info
- Photo Gallery
- National Cup Information
- none
- transactional stuff like registering as coach. ref etc is important
- 2012 Olympic Paralympic Updates
- Tournament information & links to websites
- contact information for clubs and referees should be very visible.
- League standings from ALL leagues within England
- up to date national office staffing
- just to read scores
- Every Super 8 match should have a report and video clips
- n/a
- links
- help section for clubs needing advice or assistance
- ordinary schools link
- Could have a monthly photo competition to get more photos online and tagged.
- drugs and doping
- problem is with content not topic
- Links to regional websites.

21 people answered this question (4.7%)

Volleyball England Coach Membership

Over 500 coaches registered with Volleyball England this season and we are continually looking to improve services and benefits to our coaching members. Please help us to do so by answering the questions below.

17. Are you currently registered as a coach with Volleyball England for the 2010/2011 season?

By selecting 'no' you will be automatically directed to the next section of this survey.

- | | | |
|--------|---|-------------|
| 1) Yes |  | 33.9% (151) |
| 2) No |  | 66.1% (294) |

0

445

445 people answered this question (99.6%)

18. Do you believe coach registration represents value for money?

- | | | |
|--------|---|------------|
| 1) Yes |  | 62.3% (99) |
| 2) No |  | 37.7% (60) |

0

159

159 people answered this question (35.6%)

19. If no, then please state the main reason why not.

- | | | |
|--|---|------------|
| 1) Coach registration is too expensive |  | 18.5% (12) |
| 2) The benefits of coach membership are unclear / not promoted |  | 44.6% (29) |
| 3) There are not enough benefits |  | 24.6% (16) |
| 4) Other (please state) |  | 12.3% (8) |

0

65

65 people answered this question (14.5%)

20. Other

- registered late so fee is not for a full year (365 days)
- There is little if any prompting or support for club coach CPD
- The only real benefit is the insurance. As a volunteer and club member, I don't think I should have to pay this.
- no benefits and membership unclear
- I hold the coaching registration as a professional qualification, not an active one
- would like further support in the field. someone to come and help and show where we could improve. a conference would not do this.
- Would like further support and articles on coaching methods and further methods/drills that have recently been developed.
- don't know enough about this I am afraid

8 people answered this question (1.8%)

21. Please rate the importance of the following services and benefits you receive as a registered coach.

1 = Not important

6 - Very important

	1	2	3	4	5	6	
1) Membership Card	25 (15.8%)	10 (6.3%)	30 (19.0%)	24 (15.2%)	35 (22.2%)	34 (21.5%)	158 responses
2) Public Liability Insurance	7 (4.4%)	3 (1.9%)	1 (0.6%)	8 (5.0%)	13 (8.2%)	127 (79.9%)	159 responses
3) Coaching Conference	19 (12.1%)	15 (9.6%)	27 (17.2%)	36 (22.9%)	31 (19.7%)	29 (18.5%)	157 responses
4) SportPlan (Volleyball Coaching and Drills website)	21 (13.6%)	10 (6.5%)	17 (11.0%)	35 (22.7%)	33 (21.4%)	38 (24.7%)	154 responses
5) Eligibility for Volleyball England Annual Awards	56 (35.7%)	17 (10.8%)	32 (20.4%)	29 (18.5%)	13 (8.3%)	10 (6.4%)	157 responses
6) Inclusion on Volleyball England	39	17	34	25	18	23	156

159 people answered at least one part of this question (35.6%)

22. Any other information / services coaches should be provided with please state.

- Coaches association
- Some form of CPD and/or follow up supervision after completion of courses. Coaches tend to qualify and are then left pretty much to their own devices and may make (minor) mistakes which stay with them through their coaching career.
- 1.Free entry to all of the volleyball events in the country. 2.Coach CPD. 3.Discount on volleyball equipment.
- More regular coaching workshops in addition to the Conference.
- Coaching manual reviews would be useful. This year I won two coach awards including Coach of the Year - not been asked a single thing about my coaching!!
- when attending an award course ... resources which will help delivery.
- reminders about up and coming UK, European and World Events and possible organised seminar trips (eg like the one planned for Test Event) Invitations to domestic international competitions
- in the web site, you should allow any one to run a search for a coach.
- My login to SportPlan seemed to stop working- I had assumed this is no longer available to us
- How to access Nat squad and divisional squad sessions as an observer. Planned coach development sessions-advertised on web
- More resources for coaches to use.
- latest rule books
- liked the idea of the coaches conference, only chance as a young coach to see more but would like more access to seeing top squads train, whether performance or development based. However whilst I have and will coach teams do not see myself going for qualifications due to cost.
- drills, reference sites, discounts on boots etc
- Free coaching courses
- development workshops. For example running a day course on a certain skill, where coaches work with some of the best coaches in the country and get to take away new ideas, drills and information on how to progress their teams.
- Coaching conf date should be published at start of season on the calendar. There should be additional 'seminars' throughout the season. There should be coaches e-news every month informing of courses, ideas, hints, articles. There should be specially arranged sports UK courses at Kettering. There should be confs/seminars for 'coaching juniors', coaching NVL, coaching Super 8s, coaching international
- Oh boy - too little time and space. It mainly centres around support and courses or rather lack of them and then the cost of them. Where is CPD support for club coaches - a recommended reading list etc.
- discounts, products and services for coaches, course modules
- strategic coaching workshops based on "how to win"
- no
- Updates on progress towards UKCC higher levels. News articles on the professional coaches working in England, including CDCs.
- Key to know about courses well in advance. Top up sessions, shadowing opportunities and clinics
- Support in how to improve. I maybe level 2 but am not an experienced player and never had a qualified coach coaching me, so do not have the benefit of knowledge
- Refresher courses and assistance to reach the next level of coaching.
- Better development plan, assign mentors and evaluate between qualified inexperienced and qualified experience e.g. course prerequisite allowing teachers to get in front of experienced

players

- Team that need/want qualified coaching should be advertised more
- Regional info on available coaches to volunteer for free for clubs in their area.
- Never heard of Sportplan
- dates of access to observe international or our better coaches in action. (open observation sessions)
- more coaching clinic
- coaches availability to deliver sessions and where
- See above regarding associate membership of AVCA
- coach mentoring service
- The Coaching Conference should have been one of the most important events for coach education so it was disappointing that it was cancelled this year. However in previous years the conference has been a bit wanting in many areas and has not had the quality of speaker that I would like to have heard from. The format could be addressed and then this event should be championed as a significant CPD opportunity. Lose the wishy washy nonsense about what Volleyball England is or isn't doing and get in somebody to speak who has actually won some and achieved something significant over a sustained period.
- There just need to be more courses to get more people qualified. They should run regardless of demand - the individuals attending will get much more value out of them if there is low attendance, as long as players can be found for them to practice coaching. Running more teacher's courses would also help.
- Refresher courses, more cost effective and drill intense. New info/rules etc.
- coach mentoring or masterclasses from foreign coaches which will challenge the status quo and push and develop coaching and the sport for the future .
- Everything necessary is available

39 people answered this question (8.7%)

Volleyball England Referee Membership

Over 400 referees registered with Volleyball England for the 2010/2011 season. We are continually looking to improve the benefits and services available to our refereeing members; please help us do so by answering the questions below.

23. Are you currently registered as a referee for the 2011/2012 season?

By selecting 'no' you will be automatically directed to the next section of this survey.

- | | | |
|--------|---|-------------|
| 1) Yes |  | 27.9% (124) |
| 2) No |  | 72.1% (321) |

0

445

445 people answered this question (99.6%)

24. Do you believe referee registration represents value for money?

- | | | |
|--------|---|------------|
| 1) Yes |  | 60.9% (92) |
| 2) No |  | 39.1% (59) |

0

151

151 people answered this question (33.8%)

25. If no, then please select the main reason why not.

1) Referee membership is too expensive		18.0% (11)
2) The benefits of referee membership are unclear / not promoted		37.7% (23)
3) There are not enough benefits		26.2% (16)
4) Other (please state)		18.0% (11)

0

61

61 people answered this question (13.6%)

26. Other

- I would like to see a non- refereeing category included i.e. observer
- I never get a handbook these days which is a severe handicap when refereeing NVL matches. The fact that I do choose not to go on the NVL list should not matter. When asked to referee NVL games it is incumbent on me to ensure that I have all the nec
- The price of membership was increased by £5 last year and we were given a rule book (which we have anyway) and a wall calendar (which is not important) to justify this added cost. This isn't good.
- registers latetherefore fee pais is not for a full 365 days
- Note I think ref. Mem is value for money & the benefits are not promoted enough
- every one who pays for referee membership SHOULD automatically get the NL handbook
- The only benefit is that I may get a tiny bit more respect from the players if I turn up with a card and registration number for the scoresheet showing I am qualified.
- no development
- As an occasional referee I think there should be a lower rate for referees who don't take paid appointments.
- depends on degree of refereeing involvement
- For me the membership is not too much, but I feel to encourage more refs to register £35 is too much. NTOs may not ref at the moment but a lower fee may encourage them to start refereeing
- I forgoted

12 people answered this question (2.7%)

27. Please rate the importance of the following benefits and services you receive as a registered referee.

1 = Not important

6 = Very important

	1	2	3	4	5	6	
1) Membership card	8 (5.8%)	12 (8.6%)	23 (16.5%)	21 (15.1%)	28 (20.1%)	47 (33.8%)	139 responses
2) Public Liability Insurance	3 (2.1%)	5 (3.5%)	5 (3.5%)	14 (9.9%)	21 (14.9%)	93 (66.0%)	141 responses
3) Referee Conference	6 (4.3%)	13 (9.4%)	34 (24.5%)	23 (16.5%)	24 (17.3%)	39 (28.1%)	139 responses
4) Eligibility for Volleyball England Annual Awards	35 (25.2%)	27 (19.4%)	25 (18.0%)	21 (15.1%)	18 (12.9%)	13 (9.4%)	139 responses
5) The opportunity to officiate at Volleyball England events	15 (11.0%)	12 (8.8%)	19 (14.0%)	22 (16.2%)	18 (13.2%)	50 (36.8%)	136 responses
6) Regular updates on rules and interpretations	1 (0.7%)	2 (1.4%)	13 (9.4%)	14 (10.1%)	23 (16.5%)	86 (61.9%)	139 responses
7) Inclusion of contact details in NVL Handbook	13 (9.4%)	14 (10.1%)	29 (21.0%)	21 (15.2%)	19 (13.8%)	42 (30.4%)	138 responses
8) Access to upgrading and referee development opportunities	6 (4.3%)	6 (4.3%)	24 (17.3%)	18 (12.9%)	20 (14.4%)	65 (46.8%)	139 responses

141 people answered at least one part of this question (31.5%)

28. Any other information / services referees should be provided with please state.

- Rules updates should be pushed out to registered referees (i.e. via email)
- Referee service on the Volleyball England website.
- Better equipment and clothing (British weather on the beach!)
- My answers to question 30 are as a non-active referee. That question would be answered differently if I was an Active Whistle blowing referee.
- Communications to referees are very poor. For instance, the referee section of the Web site. We are asked to visit it regularly but why? There is never any indication of anything new. Today I found by accident that there is now a report on last year's referee conference. I asked for this many months ago, never got a reply, and discovered the page only by systematically trawling through the referee pages, some of which are very out of date. Why weren't referees emailed to tell us about it? Why no mention in 2Touch? All new information MUST be highlighted.
- N/A
- I believe I have never seen or received an NVL handbook. Is this something all referees receive when they register each year?
- New referee card when upgraded
- Powers that be need to be more proactive in the provinces to try to upgrade people
- Free officials kit (whistle, cards, etc)
- Discounts on uniform - ?
- I'd like to draw my answer to this based on my own experience. It would be beneficial for new referees to have a kit (whistle, ball pressure gauge and net measurement equipment) available on the Volleyball England online shop for purchase. When I started refereeing I didn't know what items of equipment were needed (apart from a whistle). So more guidance and support for new referees would be beneficial for all. Thanks
- referee fees should be increased
- There should be some form of contribution towards new uniform as that is a deterrent to newly qualified referees because of the expense incurred
- Again, need to get more trained. Current way of funding courses means that I need to get at least twelve people for it to be viable to run and even then it requires a £300 subsidy from the Eastern region. Getting 12 is difficult.
- Easy access to information about refereeing on the Website, the website is not easy to navigate, even by using the search engine. Much better than it was but still can be more

- refined.
- NOT APPLCABLE
- more information for how to be promote high level of referee

18 people answered this question (4.0%)

Dual Coach and Referee registration

For the 2010 / 2011 season members registering as both a coach and a referee received a £6 discount off their registration fee.

29. If you have both Volleyball Coach and Referee qualifications would a greater dual discount encourage you to register as both?

- | | | |
|--------|---|------------|
| 1) Yes |  | 70.9% (83) |
| 2) No |  | 29.1% (34) |

0

117

117 people answered this question (26.2%)

Volleyball England Club Membership

We currently have over 390 affiliated clubs and are constantly looking to improve the benefits and services we offer. Please help us do so by answering the questions below.

30. Are you currently a member of a Volleyball England affiliated club?

By selecting 'no' you will be automatically directed to the next section of this survey.

- | | | |
|--------|---|-------------|
| 1) Yes |  | 62.9% (280) |
| 2) No |  | 37.1% (165) |

0

445

445 people answered this question (99.6%)

31. How many members does your club currently have?

- | | | |
|-------------|---|-------------|
| 1) Under 20 |  | 19.5% (57) |
| 2) 20 - 50 |  | 49.8% (146) |
| 3) 51 - 100 |  | 22.2% (65) |
| 4) Over 100 |  | 8.5% (25) |

0

293

293 people answered this question (65.5%)

32. Do you believe Club Affiliation represents value for money?

- | | | |
|--------|---|-------------|
| 1) Yes |  | 68.5% (196) |
| 2) No |  | 31.5% (90) |

0

286

286 people answered this question (64.0%)

33. If no, then please tick the most important reason why.

- | | | |
|---|--|------------|
| 1) Affiliation is too costly for our club |  | 24.7% (23) |
| 2) The benefits of club membership are unclear / not promoted |  | 48.4% (45) |
| 3) There are not enough benefits |  | 23.7% (22) |
| 4) Other (please state) |  | 3.2% (3) |

0

93

93 people answered this question (20.8%)

34. Other

- dont know, not involved
- not enough training sessions
- understand need for affiliation but no idea what difference it makes
- I'm not sure what the benefits are!
- Don't know enough about it

5 people answered this question (1.1%)

35. Please rate the importance of the following services and benefits you receive as a Volleyball England affiliated club.

1 = Not important

6 = Very important

1

2

3

4

5

6

1) Club Affiliation Certificate	24 (13.6%)	26 (14.8%)	30 (17.0%)	39 (22.2%)	24 (13.6%)	33 (18.8%)	176 responses
2) Public Liability Insurance	7 (4.0%)	6 (3.4%)	8 (4.5%)	7 (4.0%)	32 (18.1%)	117 (66.1%)	177 responses
3) Three Copies of 3 Touch magazine	22 (12.5%)	20 (11.4%)	38 (21.6%)	46 (26.1%)	25 (14.2%)	25 (14.2%)	176 responses
4) Right to enter Volleyball England competitions	10 (5.6%)	7 (4.0%)	11 (6.2%)	24 (13.6%)	33 (18.6%)	92 (52.0%)	177 responses
5) Right to enter Volleyball England Club of the Year	33 (18.8%)	25 (14.2%)	26 (14.8%)	30 (17.0%)	29 (16.5%)	33 (18.8%)	176 responses
6) Access to the Side Out & Volley 123 Club Accreditation Programme	19 (10.9%)	14 (8.0%)	26 (14.9%)	38 (21.7%)	37 (21.1%)	41 (23.4%)	175 responses
7) Club Affiliation Handbook	17 (9.7%)	17 (9.7%)	34 (19.3%)	45 (25.6%)	32 (18.2%)	31 (17.6%)	176 responses
8) Inclusion on the Volleyball England online search	9 (5.1%)	6 (3.4%)	27 (15.3%)	32 (18.2%)	34 (19.3%)	68 (38.6%)	176 responses
9) One vote per club at the Volleyball England AGM	26 (14.9%)	19 (10.9%)	31 (17.8%)	39 (22.4%)	24 (13.8%)	35 (20.1%)	174 responses
10) Free CRB Checks for Club Members	6 (3.4%)	8 (4.5%)	16 (9.1%)	22 (12.5%)	26 (14.8%)	98 (55.7%)	176 responses
11) Opportunity to advertise in Wanted section of Volleyball England website	17 (9.7%)	20 (11.4%)	40 (22.7%)	30 (17.0%)	37 (21.0%)	32 (18.2%)	176 responses
12) Club Development Officer support	12 (6.9%)	13 (7.4%)	31 (17.7%)	42 (24.0%)	37 (21.1%)	40 (22.9%)	175 responses
13) Access to Volleyball England Event Licences (to support club tournaments)	15 (8.5%)	10 (5.6%)	35 (19.8%)	40 (22.6%)	35 (19.8%)	42 (23.7%)	177 responses

177 people answered at least one part of this question (39.6%)

36. Any other information / services affiliated clubs should be provided with please state.

- I am not always convinced that programmes like the clubmark accreditation and schools programmes are really followed through and valued. I understand the limited resources but I think we should be looking 10 or even 20 years into the future. We need primary teachers pumping throw and catch volleyball into kids, NVL clubs to lead the way and act as umbrella organisations in developing local clubs and youngsters to be players, but more importantly coaches and referees, so they can drive the next generation. The implementation of an academy structure with regions feeding the national training programme has always been vital.
- no
- None
- Fundraising support would be useful
- A regular contact from Mational Office asking if they can be of any help.
- See above answer. Press/PR and support to develop club/free up volunteer time and resource so it is spent on engaging people in the sport rather than advertising. VE should also recognise the costs of running a Club and support through assistance with grants/fundraising and/or easing the costs (e.g. appointing local referees/not requiring NTO scorers/lines for lower leagues).
- No club development officer in our region
- More free courses or subsidised courses, for coaching, refereeing etc... Direct support for setting up your club, and for the 1,2,3 accreditation.

- Volleyball England should provide coaching/refereeing courses rather than ask clubs to run them.
- FOC/Volunteer/heavily discounted high-level guest coaches to help club members reach new heights in their playing (where existing club coaches have reached the limit of their coaching ability)
- Access to community coaches
- Didn't realise that there is a Club Affiliation Handbook and I have been the Club Sec for three seasons now. I wonder if a workshop led by yourself on Club development would be a good idea?
- My failure to answer 7 and 12 above is because 7. Never seen it or heard mention of it 12. Not sure if this is what I have used as it is a requirement of 1,2,3, but if it was it did not add much value. In fairness that's because I think we are relatively well placed in terms of who we have direct contact with
- media, marketing, sponsorship support
- reduction or funding of fees to encourage Club members to take referee or coaching courses and more readily available throughout the year
- n/a
- to help with discount on physio treatment, especially throughout the season
- The cost to register a team in National League is too expensive and should be subsidised against club affiliation costs - our club is affiliated but cannot afford to enter anything above SW regional league
- If the club is affiliated, is it also necessary for the coaches, referees and events to be affiliated / licensed? This is not clear. Why should it be necessary?
- I think it would be extremely beneficial to get more volleyball England staff out to clubs on a regular basis.
- one copy of three touch is often enough but with ability to request more if necessary so all members of club who want one can do so.
- 3-Touch is a good benefit for club members, but 3 copies isn't really enough
- Put the club in the magazine, pictures, stories, send an athlete or high performance coach to deliver a session or answer questions/play along, make the club feel part of Volleyball England
- Would be helpful if the club affiliation covered event licence without additional cost

24 people answered this question (5.4%)

37. What information would you like to see included within the Club Affiliation Handbook?

1) Professional Staff contact details		63.1% (164)
2) Local and Regional League contacts		68.8% (179)
3) Insurance Cover Information		73.8% (192)
4) Funding Information & Advice		62.7% (163)
5) Competition dates and entry details		79.6% (207)
6) Information on Volleyball England benefits available to club members		69.2% (180)
7) Talent Identification Information		46.2% (120)
8) Side Out & Volley 123 Accreditation		46.5% (121)
9) Volunteering opportunities		40.0% (104)
10) Coaching courses		75.0% (195)
11) Refereeing courses		67.7% (176)
12) Club development information		65.0% (169)

0

260

260 people answered this question (58.2%)

38. Other

- Don't know what Club Affiliation Handbook is
- All above info is helpful, but could be on website - doesn't need to be in Club handbook. Handbook should just cover key things required/specific to membership
- As much as possible but in such a way that is helpful and easy to find
- Volleyball England development programme.
- Not sure how realistic it will be to provide this as even our local league clubs cannot tell the county who their contacts are.
- Haven't seen the handbook!!
- What leagues other club have e.g. juniors, sitting volleyball, beach volleyball programmes
- local and regional training programme centre
- Everything. Why leave out information?
- have not received the handbook so cannot answer

10 people answered this question (2.2%)

Overall feedback on Volleyball England Membership**39.** Please enter any other comments regarding Volleyball England membership or services that are currently or could be offered.

- Very pleased with the overall service.
- More relevant and up to date information.
- We need a wall planner with all events (especially all summer tournaments/festivals) printed at the beginning of each year/season please
- GRASS ROOTS. I know that a lot of attention has been placed on getting the GB squad ready for 2012. How much long term impact will this have on our sporting culture? Next year let's get back to grass roots. Pushing volleyball at teacher training colleges Requiring NVL clubs to have a junior academy section, feeding the regional and national academy structure. Reduced affiliation rates for clubs to thriving junior sections.
- Very often forthcoming events in 3 touch have happened before the copy arrives through the letter box. The efforts to encourage young people in local areas to become referees and volunteer to support local tournaments do not yet seem to be paying dividends. I still have to rely far too heavily on on using the 'ageing volleyball community' and the number is dwindling.
- Sports development and player development upon the looks is low, i may not be informed since i am new in this country, i dont see lots of players as much as england would have
- Keep up a good work!!!
- My main concern is for the future of the game. Many clubs (ours included) are only surviving due to an influx of players from other EU countries. That influx is a good thing - those players are very welcome - but I worry about sustainability. We have made little progress in schools for as long as I can remember (I started at school back in the 70s). Grass roots continue to be

neglected. The push-pull argument (grass roots- elite level) seems to be out of balance. Volleyball is the best indoor participation sport going for kids: it is ideally suited to UK school sports. We have failed to get that message across to teachers.

- I personally think that the Volleyball England membership offers any stand out incentives! The services offered to members is limited and confusing at best. There are no opportunities for members to offer opinions in an open debate and the way that members are treated is poor at best! The head office infrastructure is confusing and some of the response times are poor to say the least. Unfortunately it seems in a lot of cases that any attempt to develop the game in the Regions I am in is only a token gesture
- The most important point I want to make is that I feel that Volleyball England has destroyed the lower league structure. From their goal to reality this is a disaster. I feel they are only interested in the top section of the league. Without the lower leagues giving players the experience to start their volleyball career the chance of developing home grown volleyball will die. I have nothing against this, but the league is currently made up of a high majority of foreign players, who had had the opportunity to be trained at school, play at the lower leagues and work their way through to a higher level. Without the support of international players, there simply would be a league structure half the size it is. Over the 20 years I have played Volleyball I have seen the number of teams and registered players dwindle to this very poor level that it is now. Membership revenue is a fraction of what it was. With the implementation of costly officials even in the lower levels the cost associated to this makes it impossible for younger players to participate. I think there needs to be some serious re-thinking and consultation with the clubs, on how Volleyball England can attract more players into National League, rather than push them into the regional leagues. Steve Grimes
- Kettering is an excellent centre but can be difficult to get to by public transport holding some events/conferences around the country might make attendance easier.
- I have been disappointed with the support the office staff at VE have given us over the last year regarding developing volleyball in the local area. Messages are left, emails are sent but most of the time there are no replies and you have to chase them or have to give up. Better service is required from our governing body over personal contact. Maybe have one person who is a conduit for each region who fields calls/emails and ensures that they are acted on.
- Promoting sale of tickets to international matches has been useful. Some club members have been to Sheffield, Crawley and will be going to the Beach volleyball as well.
- None
- I don't wish VE to waste its resources thinking up spuriously related 'offers' for its membership package. Just deliver well run sport.
- After 10 years, I have stopped registering myself as a ref and coach as it is far too expensive for what it is.
- It's really hard to run a club, don't expect people to accept fees to rise every year forever. If this keeps going, there will be only universities who can access a cheap hall that will enter the NVL. There should be a global answer to that.
- Very helpful staff, always ready to answer a question. Thank you
- The Beach Commission must remember that the North East Of England has outstanding beaches and facilities. We know it may take a couple of hours to get here but it should be on the circuit "we are England as much as the south coast".
- There is still a need to develop the benefits to clubs and individuals. The most important benefit so far is insurance. Coach and referee resources should be developed as a once a year conference is insufficient. Reliance on the web site is also too great and there is a need to be more proactive in developing and promoting the resources therein. That said, we are in as MUCH stronger position than we were only a few years ago.
- 3Touch is a welcome arrival on the doormat, it covers a good range of events and issues. However, in some cases the background colour, bright or dark, makes the type difficult to read especially when the type is white.
- Apart from the possibility to play National League and to check the league table online, I am not aware of any other benefits from Volleyball England.
- It would be useful to receive information about re registration as a coach or referee at the end of the previous season so registration becomes concurrent. In this way membership at all

levels remains consistent.

- I submit them all the time:-) Charlie
- Although the focus of communication is on affiliated members, I feel we need to also target recreational players in some way, as there is potential from this pool of players to move up to league play and beyond.
- Advice on how to get more involve in the community and job opportunities coaching.
- **NEED TO SET CRITERIA TO QUALIFY FOR SUPER 8s e.g. * Audited Accounts * Junior Development Programme with entry to National Age Group Competitions * Club structure to incl. Management Group, General Committee, identified Officers. ^ Evidence of quality home venue ^ Evidence of match programmes * Evidence of match attendance i.e. Crowd * Evidence of match promotion and media coverage etc etc etc, Currently the Super 8s have far too few 'real Clubs', being comprised of 'teams' of individual players signed from elsewhere. No junior development etc etc, just gaining players from real club's hard work. Time for clear criteria, as in other sports.**
- Better communication between national office and clubs/tournament organisers.
- Although I was a volunteer member form over 25 years as Competitions Chairman, National Squads Chairman and Executive member I have not been able to keep in touch or receive Volleyball info as I have changed sports to Athletics and therefore not linked to a Volleyball Club I would like to take our individual membership of the EVA but as far as I know there is no way an ex volunteer can do so
- Having been involved in volleyball for over 30 years and seeing that volleyball on a whole throughout the country and at national level is developing very well in all aspects it is a shame that the Kent set up seems to lack well behind other county's - Cannot find Kent volleyball league info or website and SEVA website's last entry was a few years ago and not kept upto date - everybody is very busy i know and as a volunteer myself we have less time to give - could more resourses be put into Kent to address the above, should not cost a great deal at all but help is needed urgently to encourage participation, this would help those who are looking to get into volleyball in Kent as the number of clubs i would imagine is the worst it has ever been and as no place to see the Kent set up at County level numbers of players could easily reduce and clubs continue to fold but the facilities both sand and sports halls has greatly increased and some areas are doing very well. I have helped the Christ Church University Volleyball Club with equipment and time to train and enthusiasm which in turn has meant that the students of the men's vb club have entered the BUCS League system and the ladies have entered the Kent League system and they have just helped as volunteers at the Margate VEBT and are very keen to get more involved i want them to be more involved and to spread the word. They have signed up to vb facebook and look forward to the new acedemic new year with potential to encourage more students to play volleyball. I have included volleyball on our "Try Sport" program as well as encouraging sitting volleyball with four sets of posts and nets as well as four outdoor nets. Tom Middleton is always doing a massive amount of work but needs assistance to cover all basis. Martyn Cassells at Thanet District Council has been fantastic in supplying volleyball nets and opportunities as well as enthusiasm for children and adults in the Thanet area to get into volleyball at a very local level. Keep up the good work and look forward to the new beach sports facility on Margate beach as well as the better facilities at Joss Bay Broadstairs (showers, changing rooms).
- There has been suggested a link with AVCA (American Volleyball Coaches Association. As the US has a very good volleyball network could we not benefit from this link as registered coaches in England.
- Everyone at office always helpful
- Being from a London Club, Volleyball England do not seem that well known. I feel that they need to work better with the LVA as there are major opportunities that are going untapped. If some direct funding were to be given to the LVA and it's member clubs I feel the numbers participating in volleyball would make a major rise. The teams in London have it difficult due to lack of hall space and cost. If the clubs were to get monetary support to pay for venues then there would be a lot of new players coming through.
- Volleyball England has had a great improvement overall, i hope it keeps going upwards.
- N/A

- Web site news good but info on staff and commission members is not always up to date.
- I would like the EVA to offer ALL members the 'One member one vote' principle at the AGM which is currently denied to the majority of the VE membership unless they are an affiliated club under the current articles of association of the the English Volleyball Association.
- Latest rule book issued to every club/member
- Even with the change in School Sports Partnerships there is still a need to keep SSPs that exist informed of developments . Schoolos need even greater support and guidance especially as Change\$Life clubs could be expanded further .
- In the 2010/2011 season, Volleyball England was noticed more for its absence in my region, then for actually being proactive and helpful. At times, I have forgotten we even had a NGB in the sport.
- Support for clubs in areas where volleyball is under-represented.
- I know that this is not an easy goal to be achieved, as it depends of other institutions. But, as the development of any sport starts in young ages, volleyball needs to be inserted in the schools, namely in the PE curriculum.
- More promotion and support of volleyball in schools, and more community coaches to go into schools during the day to stimulate the game and channel school players into clubs
- Grass roots/schools development is going to be hugely important over the next couple of years - especially with a potential olympic "spike" in interest. Your preparation work should be much more active and overt to ensure clubs and schools are ready and willing to convert the interest into long lasting involvement. Do it now and do it as big as possible!!
- For those volunteerring (Referees etc) to help at Regional / National events be given credits that could be used to purchase items from the volleyball england shop.
- Regular emails regarding coaching qualifications and available coaching courses would be very beneficial.
- As Yellowwave is a private enterprise we are unable to register as a club as such. It would be interesting to see if sports venues could be affiliated in some way. This would also provide an excellent marketing tool to get info out to both members and non members would may not know about VE member benefits.
- Repeat what i have been saying for many years Its about communication (push not pull - see many previous explanations)and recognising the pressures on volunteers (generally the paid staff are under their own pressures but can deliver littlew without the volunteers. Few centrally act as if they understand this and are tied up doing things that most of us are not interested in. When we want something - they are busy. When they want something, they seem confuzsed that we are busy or lets face it so fed up that we wont 'play'. Have said this before so just want to be consistent. Examples available
- Volleyball England are way behind in the way they calculate traveling expences. I find that the fee of 20ppm is absolutely rediculasly low. As you are not taking into consideration ware and tare on our cars, considering we use our cars a lot for the benifit of VBE. I think a minimum of 30ppm should be considered this year with rises regularly in line with fuel cost rises. You can not expext us to continue to give such a good service to VBE and teams when it is apparent that it cost us money to do this. A better system of payment would encourage more referee's to be involved in working with the national league and other important event, after all they are providing an escentail service to you. Ken PS an answer to this would be nice.
- The Schools Beach Competition needed better planning to enable winners to go on to the next level
- 3-Touch and news bulletins published too late for most deadlines, so the "future" sections are mostly irrelevant
- I haven't had any information about renewing my referee membership for the new season 2011/12
- I would like a faster response from some of the more senior members of the association as often a response to a questions is rarely forthcoming.
- too much emphasis on top level volleyball and no mention of 'recreational' volleyball recreational volleyballers are often feed local and regional volleyball, and add a sense of fun to the sports ... it is a different route from the grass routes youth centered approach (which is invaluable of course), but it is nonetheless a key means of getting all ages interested in the

sport. i run a number of summer leagues and a number of other events / tournaments that have encouraged hundreds to join the sport over the years, and it benefits from a more relaxed introduction, less beaurocracy, thus less deterrents. Perhaps there is room for a focus on this aspect of the sport in order to open it up to the masses, rather than the dedicated elite.

- One big calendar would be helpful on the website. One where all the upcoming and previous event dates on it.
- Communication and current practices in the Talent Development Programmes is appalling. Other aspects of VE appear to be much more volunteer friendly although appear to be unco-ordinated.
- Can 3Touch be made more appealing rather than a work journal, to invite readers to read. it needs to be more uplifting and contemporary Clubs should be chased for info as i don't believe they think to send reports in can the mag be made available to view on-line for all those members who do not have access to it? Thanks
- More support for secretaries so that they are not left to arrange their own fixtures at the end of each season and only give ten days to sort out a role that should be done by VE as part of membership fee/governing body responsibility.
- I think that because of the lack of interest in volleyball as a whole in England there should be more emphasis on regional play. the london league is very strong because of lots of players from other countries, normally in regional leagues there is one or two strong teams that have no competition. i think a possible answer to this is more interregional play, making regional teams a more developed thing. this would bring more quality out of the woodwork, it would make it easier for talent to get involved in a sport that they might not see as worth while and also fairly clique.
- I feel that there are members of VE who work for the junior section who need to listen more to experienced people in the game. We tend to be a sport where coaches want the best for the young people so when several people are giving advice on what is best for young people you should listen. I was particularly disappointed that young players who had prepared for over 2 years to compete in a national competition were unable to because of bad timing ie in a school holiday. The national festival at PGL was another example of poor communication. Please realise those involved in junior volleyball are volunteers who want to work with you. Please see us as a valuable resource and partner not a threat.
- Membership of Volleyball England is very good value for money for our Club. On a personal basis I'm getting a bit long in the tooth for some of the initiatives!
- would be great if i could join as a proper member.
- I personally think that Clubs are having to apy out far too much money to sustain what they like doing, i.e. to play competitive volleyball. On one hand, volleyball is meant to be promoted to attract a larger amount of playes, however, the existing players do not seem to be supported at all. We are a small Club with few members and are unfortunately located in the very isolated South West. Whenever we receive the new fixtures for a season, it feels like we are purposefully victimised by the pairings or triangular matches we receive. Quite frequently, we have to travel to the furthest opponents, rather than trying to allocate fixtures in a way that teams can meet somewhere in the middle (through a triangular for example). The amount of travel costs we have accumulated over the years is unbelievable and we are now getting to the point that we can probably not afford another season after 2011/12, unless we charge each member something in the region of £ 500 for their membership. This sum would indicate in itself that we would be unlikely to maintain a squad, and I believe that we are not the only squad struggling with similar problems. For us here in the South West, it feels that volleyball is only supported and regionally promoted if a club is allocated somewhere in the Loughborough - Sheffield area. Again, that to me appears to contradict the desire of Volleyball England to promote the sport nationally. maybe something to finally consider for the commissioners and other office-based people at headquarters. Thank you
- better fees for referees, more practice courses
- THE REGISTRATION FEES FOR REFEREES FOR THE FORTHCOMING SEASON IS TOO HIGH
- A previously said, it would be good to be able to book on a weekend at kettering and be coached ourselves by more experienced coaches. Too much emphasis is being put on beach and I feel indoor volleyball will suffer. Local league for adults is also seems unimportant, whilst

juniors and national league teams are the only focus. What proportion of membership is form 'local' league?

- N/A
- Would be very beneficial if the benefits could be explained further so that, as a club, we could get a better understanding of what the registration fee covers. As the further west in the UK we feel out on a limb and not part of the main Volleyball England Set Up
- Physical visibility of members would be helpful as we are aiming to achieve Volley 1 accreditation and though we started on this with offers of support it hasn't quite gone as expected.
- Improved transparency in the decision making process. All commission's meeting minutes should be published (like the Board minutes are). This survey asked for name and email on p1. Only on p8 does it suggest these were optional, to enter prize draw. This should have been stated on p1! I expect a lower completion rate of the survey as a result.
- Super 6 at Regional Comps should be reintroduced. Think only MVP got recognition, needs to include more kids. Very poor presentation at u14 this year - couldn't hear megaphone as pointed away most of time. Kid lined up against wall too far away. Can u15 last 8 be in a location where public get to see kids play - B'ham uni was excellent location and neutral unlike Redhill venue. Love Kettering but no public get to see our great sport. Have spent many hours completing Club Mark Application - too hard for meagre benefit of an outdoor net- should have a choice of options as we didn't need another net. It's very heavy so difficult to transport. Feel it's more to do with ticking boxes that quality and support of volunteers who give so much of their time to the sport already. I pay to play, to coach, to ref - seems a lot to give. Perhaps one free registration per club for coach and or ref?
- I think the website should be more clear and updated more regularly, especially concerning the national teams The benefits of the memberships should be more clear.
- I object strongly to your use of the term 'professional staff' in the above questionnaire. I feel it deepens the rift between those employed by the association and the real volunteers who run the clubs and leagues. It reflects the recent downgrading of these volunteers in both their constitutional rights and their access to/ control of any form of expenditure. Head office is on a collision course with the people who play and run the game and do it for the love of the sport. A number of other sports have gone through the same issues with their governing body head office and this has led to the formation of several break-away parallel governing bodies. Volleyball England seems to me to be heading in that direction, the gulf between head office and the board and the membership was clearly exposed by the very low attendance at this year's AGM.
- We need to find ways of funding VEBS tour events in particular Sandbanks which apparently didn't go ahead because of the cost of installing spectator stands. How can we raise the profile of beach if these VEBS tour events don't go ahead? Is it not possible to share the expense of installing stands with other organisations by running the VEBS one weekend and another beach based sport the next. Last year it was a POLO what about foot volley?
- I'm registered as coach volley , but in this moment i don t work, i would like to help Volleyball England, I played volleyball in Romania in first league and I m PE teacher with speciality volleyball
- Generally good but more funding needed and promotion of new teams. I am finding it hard to hire out sports hall in our local area because badminton is always played there. I know Volleyball England can do little for this but if there was a way to get more councils to operate their clubs for volleyball maybe at a discounted rate???
- Buy GB/England kit replicas at reduced prices Access to posters/templates/pictures on white background rather than the ones on the Volley 123 memory stick with a variety of players/ages etc. on them
- More face to face contact
- I am really pleased to see the Go Spike campaign get going, it is great to see that Volleyball is becoming the focus of Volleyball England's work and I really do like the concept behind this scheme. However I question how many people really understand what it is and how they can get involved? I also think that things need to be carried out on time more often. Too often this season 'unforeseen circumstances' have prevented this, that, or the other from happening. In

reality though, these circumstance can't that often be unforeseen and rather it is a case of poor planning and a lack of foresight. Once a deadline is set it should be adhered to, to act otherwise diminishes confidence in the ability of the organisation to function properly.

- I think running a photo competition for each edition of 3-Touch would encourage more people to take and share more photos to help publicise the sport. There could also be a "photo of the year" category in the annual awards.
- as a past international it would be nice to generate a 'club' whereby free or v cheap tickets were available in an allocated section for internationals. similar to rugby etc (if albeit on a much smaller scale!). to generate a elite community to generate another side to legacy. such a social group could develop to organise lunch before, after etc. would encourage past players to attend matches alone, and encourage development within the sport. the ex-internationals would be a great source of volunteers/ambassadors for events but need to be incorporated into an elite social group to maximise contribution. you may even get commercial expertise/fundraising etc arising from this ????? would compliment the hall of fame??? if you can pay someone to organise this, i will put my hand up. Ask Rich Dobell to contact 'rissi'.

81 people answered this question (18.1%)