

#### 'FREQUENTLY ASKED QUESTIONS'

1. I just play recreationally with friends at a leisure centre would I be able to join?

You would not have to join but the benefits of membership especially insurance would ensure you can play safely and be covered if you are injured.

2. At present I play for a league for an affiliated region or area association, how would his new scheme affect me?

Under the new proposal, you would pay a small registration fee to Volleyball England and receive a benefits package including public liability insurance.

- 3. At present I am a NVL player, how would this new scheme affect me? In essence, the new scheme will affect you very little. You would pay a fee and a benefit package equivalent to your current level.
- **4.** At present I am a referee how would this new scheme affect me? In essence, the new scheme will affect you very little. You would pay a fee and receive a benefit package equivalent to your current level.
- 5. At present I am a coach how would this new scheme affect me? In essence, the new scheme will affect you very little. You would pay a fee and receive a benefit package equivalent to your current level.
- 6. I play regional league but from time to time might wish to enter a National Tournament, would I have to buy pay more.

You would have the choice of upgrading your membership.

7. Why does the Volleyball England want to change from the current system to individual registrations?

The current system has a number of shortcomings:

- We cannot communicate directly with those that play volleyball in a way that they want. This is a regular theme in the membership survey.
- The current system is indirect, it relates to the club or team and not to individual players involved in the sport.
- Volleyball England has few details about those playing volleyball and cannot take their needs in to allowance when developing the sport.
- Volleyball England fees are often combined with club fees and the element that goes to volleyball is often not known by the individual player.



- The system does not provide accurate numbers or details of those that are affiliated to Volleyball England which is needed to report on participation in volleyball. This will affect funding decisions in the future.
- 89% of Volleyball England's funding is from external partners. Therefore, income allocated by partners, is set by their agendas and not necessarily wanted by those that play the sport.

## 8. How would Individual fees improve matters?

A new system would:

- Relate directly to the individual not the club
- Enable direct two-way communication between Volleyball England and its members.
- Provide a sense of 'belonging' to the volleyball community as a whole
- Provide more accurate information on those playing, which would allow tailoring of services to suit the members
- Increase the investment to grassroots programmes
- Improve commercial and media opportunities within the sport including television.

## 9. What are the principles of the proposed new system?

- A club fee
- Participant registration fee

In addition, participants would pay a "top up" fee depending on their level and type of involvement in the game. These would include:

- NVL Licence
- Coach Licence
- Referee Licence

There would be concessionary fees for:

- OAPs
- Students in full time education
- Those aged under 18 years
- Those aged under 12 years



## 10. What is the current thinking on actual prices individuals will need to pay?

The current fees being looked at are as follows:

	Club fee	Adult	Student/O AP	U18	U12
Club fee	£10				
Individual Fee		£10	£5	£5	£2
Participants would pay additional "top up" fees depending on their level and type of involvement in the game					
NVL License		+£20	+£25	+£15	NA
Coach License		+£25	+£30	+£30	N/A
Referee License		+£25	+£13.50	+£13.50	N/A

Clubs would have to pay a minimum fee. (This will be based on 1 x club fee and 8 x adult registrations = £90 (This will equivalent to the current club fee)

## 11. What if I play in more than one league?

You would pay one membership fee to Volleyball England. Your Volleyball England fee would allow you to play in any affiliated regional league or lower. You would continue to pay league fees on top of this.

# 12. Why should I register, I see few benefits to joining Volleyball England playing as a local league player, playing once a week?

Volleyball England provides the structure for the sport in England, and campaigns on behalf of all volleyball players. By registering, your views and ideas are heard and you can make a difference and support efforts to improve the game. Our influence with partners including commercial and media, will come from the strength of our members and all those that play the game we love.

#### 13. How would I be able to become a member?

Through Volleyball England online membership system.



- Clubs will be able to affiliate their players directly by logging on to the system and registering their players or players can register directly
- The online system will need further developments and will be launched in stages. Once we have the basic administration and data correct we will launch further stages and look at other ways for players to register
- Volleyball England will share your personal data with regions and for the purpose of your participation in volleyball, subject to suitable Data Protection procedures.

## 14. What benefits would I get?

Once you have become a member you would receive a membership card and number, a monthly newsletter, 3Touch and personal insurance cover and special offers for instance for merchandise or event tickets...

#### 15. How would the insurance work and how would it benefit me?

Currently clubs receive Public Liability Insurance as part of the club membership and this would remain. The insurance offered through registered participation would also include basic Personal Accident Insurance for all individuals. An example of the PAI package available would be:

- Temporary Total Disablement
- Hospitalisation Confinement of 24 hours or more
- Convalescence Recuperation following hospital confinement of 7 days or more
- Loss of Limb, Loss of Sight, Loss of Speech/Hearing, Permanent Total Disablement, Death
- Broken bones
- Emergency Dental Expenses

An additional personal accident benefit package to include physiotherapy would be available for a small additional fee

### 16. How would the new system affect voting rights?

Voting rights would not change as part of the current proposals and would remain with the clubs

### 17. How and when would the new system be introduced?

Proposals will be put forward to an EGM in November 2012, If accepted the new system would be come into effect for the 2013/14 season.

### 18. How can my views be heard and do I have a vote

You can make your views known to your club representative, who can vote for your club at the EGM in November 2012.



# 19. What would stop the Volleyball England putting up charges once this system is in place?

The level of fees would only be changed at an AGM. Fees would be controlled in the same way as current affiliation fees.

## 19. What about players who only play in a league once or twice a year to fill in?

All players in local and regional leagues would need to be registered participants

**20.** What would happen to me if I do not want to join but still want to play? You would still be able to play but not in a league operated by an affiliated region or area association, a Volleyball England organised event or in matches against an affiliated club, although we would of course hope that you would join to enjoy the benefits of membership. The principle of the new system is that all individuals need to be registered with Volleyball England to play at all levels of the game.